



Chaudhary Ranbir Singh University, Jind
(Established by the State Legislature Act 28 of 2014)
(Recognized u/s 12-B & 2(f) by UGC Act 1956)



Invitation for Sealed Quotations for subscription of Cloud-based E-Library Platform for a period of three years (Auto Renewal) on yearly payment basis.

CRSU/LIB/2024/78

Date: 10/10/2024

To

All Interested Bidders/Firms

Subject: Invitation of quotation(s) to supply of Cloud-based E-Library Platform.

Sir/Madam

You are invited to submit your most competitive quotation for the following items with the following terms and conditions:-

Name of items	Specifications	Compliance (Y/N)
Cloud-based E-Library Platform	1. The platform must enable seamless integration of all e-contents subscribed by CRSU, Jind, ensuring 24x7 global access in accordance with licensing or subscription terms. Access should be available from any device, with IP binding/login credentials provided by the vendor.	
	2. The E-Library Platform should offer login capabilities via URL-based website as well as Android and iOS-based Mobile Applications, ensuring full access to subscribed/Open Access e-Contents.	
	3. It should support downloading of publications, journal articles, books, etc., for offline reading where permitted by e-publishers.	
	4. Hosted on MEITY-approved, secure cloud infrastructure in India under the SAAS model, with uptime assurance exceeding 98%. All servers must be automatically backed up in remote locations to ensure uninterrupted service in case of natural disasters. The bidder must provide a certificate attesting to these provisions.	
	5. All users will be registered and authenticated using unique identities created from email addresses, staff IDs, or other unique identifiers. Administrators and sub-administrators must authenticate using OTP-based dual authentication	
	6. The E-Library web platform must be compatible with all browsers and independent of client operating systems.	
	7. The platform should feature a curated collection of at least 1 million open access publications spanning Science, Technology, Social Sciences, Arts and Humanities, Health & Medicine, Agriculture, and Law, including digital Books, Journals, Video Lectures, Reports, Presentations, Theses, courses, Dissertations, expert talks, and literary works.	
	8. Real-time integration with Web-OPACs of LMS implemented in CRSU, Jind for unified search.	
	9. The E-Library platform should offer fully branded mobile apps for iOS and Android devices, facilitating seamless access to all subscribed and open-access e-Resources, with features including comprehensive search and personalization functions.	
	10. Administrators should have the capability to create topical collections, tag or upload e-Resources via an inbuilt repository-building framework. The repository must support secure upload and delivery of texts, audio/visual content, and presentations, and provide 'request-based access,' backed by a minimum of 2 TB cloud storage.	
	11. Research support features such as export of references in over 100	

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	citation styles (e.g., APA, MLA, Chicago, Harvard, IEEE) and personalized web folders for tagging web pages.	
	12. Provision for alerts and notifications regarding newly added eContents to all or specific user groups.	
	13. Users should be able to organize reading materials, mark favourites, track reading history, and share e-Resources with peers.	
	14. The platform must feature an inbuilt framework for users to follow each other and track their reading activity leading to the collaborative discovery of library resources	
	15. Strong search interface for retrieval of subscribed and open-access publications, facilitating discovery of research articles, scholarly papers, uploaded collections, news, physical collections, and other indexes of MARC or Non-MARC data.	
	16. Single point of access for all subscribed databases with Single Sign-On via IP binding, SAML, or other protocols used by subscribed databases. Seamless remote authentication without user intervention or proxy setup.	
	17. Ability to designate sub-organization level administrators responsible for access rights, privileges, identification management, and user rights.	
	18. Facility for administrators to curate or upload news from online/offline sources, displaying daily headlines and full-text articles from at least 25 popular news portals covering 50 selected topics.	
	19. User on boarding options include individual on boarding, CSV import, or self-registration through whitelisted IPs or email addresses with custom form configuration.	
	20. Comprehensive analytics for user activity (searches, page views, full-text downloads/views) from both open access and subscribed databases, provided in CSV/excel or graphical formats.	
	21. Provision of at least two online and offline training sessions for administrators and users as needed, with no additional fees. Development of user documentation and training videos subject to administrator review and approval.	
	22. Prompt support via WhatsApp and email, with a support escalation matrix agreed upon by the service provider as directed by the administrator.	

1. QUOTATION SIGNING:-The quotations must be signed by authorized signatory of the bidding firm/company on each page, along with seal of the firm/company, as the case may be.

2. Conditional Quotation:-Conditional quotations are not acceptable. Hence, the supplier is advised neither to alter the specifications nor to mention anything on the quotation form, except cost, signature with seal, otherwise quotation will not be considered.

3. Delivery Destination:-The quotations should be quoted as FOR CRSU, Jind. The transit insurance and freight charges etc, if any, needs to be mentioned separately of the basic/ex-works price of the quoted item.

4. Delivery Acceptance:-The delivery of the material will be handed over to the Central Library, CRSU, Jind. However, the goods will be deemed accepted subject to the approval by the inspection committee of CRSU, Jind in case of rejection of the consignment, the supplier should immediately remove the consignment from the university premises, failing which it will remain there at the risk and responsibility of the supplier and University will not be responsible for any kind of liability in this regard.

5. Delivery Period: - The supply is to be made within 30 days of the date of dispatch of the supply order. However, in case of imported goods this time limit will be 90 days.

6. Delivery Period Extension:-The supply order(s) shall be executed within the time specified in this regard. However, in case of force Majeure/reasons beyond control of the supplier, he may make a written request to the Vice Chancellor for



grant of extension for delivery period. The written request in this regard should clearly spell out such reason. The Vice Chancellor, if he is satisfied with such reasons and further that he requested extension will not be detrimental to the interests of the university, may grant extension for a reasonable period for delivery of the goods. The supplier would be required to indemnify the University against any loss on account of downfall of the price during the extended period.

7. Penalty for delayed supply:-In the event of the delayed supply, if accepted, the Registrar will be competent to impose penalty @ 1% per day of the purchase order, provided that the entire amount of penalty shall not exceed 10% of the total amount of purchase order. The supply will be deemed to be completed on the day when 100 % supply is handed over to the indenter (in case of supply in installments) and its installation is done. An appeal against these orders shall, however, lie to the Vice Chancellor whose decision shall be final.

8. Rejection of incomplete Quotations:-Incomplete quotations such as unsigned quotations, late submitted quotation, conditional quotation, quotation not confirming to the eligibility criteria and Technical specification or with any vague term such as 'Extra as applicable', will be considered as rejected.

9. Quantity Variation:-The quantity shall be subject to increase or decrease as the case may be.

10. Taxation:-The firms on the quotation have to clearly mention that GST included or excluded.

11. Right to Bid rejection:-The University reserves the right to reject any or all offers at any stage without assigning any reason.

12. Packaging of Consignment:-The material should be packed in a strong case so as to avoid any damage, theft or pilferage in the transit, in which case the responsibility shall be that of the supplier.

13. Warranty:- The Warranty should not be less than 12 months from the date of successful installation/satisfactory inspection of the **Cloud-based E-Library Platform**.

14. Payment:-The payment will be made within 30 working days of the successful delivery and its inspection and further after the on-site training imparted, if it is the requirement of the quotation.

15. Currency:-The rates be quoted in Indian Rupee (INR). However, in case of imported item it may be quoted in foreign currency where in the date of opening of quotation will be taken as the conversion date for bid evaluation and comparison purpose.

16. Schedule:-The quotation floating date is 10/10/2024...The sealed quotation should reach in the office of Registrar, Chaudhary Ranbir Singh University, Jind-126102 on or before 30/10/2024 up to 05:00 P.M. The Interested bidder/firm may write clearly in big letters on envelope "QUOTATION FOR CLOUD-BASED E-LIBRARY PLATFORM". The quotation will be opened on 05/11/2024 at 2:00 P.M. in the office of Prof. Incharge Library, Chaudhary Ranbir Singh University, Jind in the presence of the Purchase Committee. Interested bidder/firms and his/her authorized representatives can present during opening of quotations. Quotation received after last date shall not be considered. Any type of delay like postage delay etc shall be considered by the University.

17. Arbitration:-In case of any dispute both the parties will be bounded by the decision of the Vice Chancellor, CRSU, Jind as the arbitrator.

18. Jurisdiction:- All disputes shall be subject to Jind jurisdiction.

19. Cloud-based E-Library Platform subscription shall remain valid for a period of Three years (Auto Renewal) on yearly payment basis.


Prof. Incharge Library
CRSU, Jind

The terms & conditions of quotation have been read and I/We certify that I/We clearly understand the same and undertake for its compliance

Place: _____

Dated: _____

Signature of authorized representative of the
bidding firm/company with seal.
(Affix Rubber Stamp of the firm)